

Zamar Iqbal

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EDUCATION

Northeastern Illinois University <i>B.Sc. in Computer Science, Minor in Applied Mathematics (3.64 GPA, Cum Laude)</i>	Chicago, IL Class of 2022
Oakton College <i>Associate in Science, Math and Computer Science</i>	Des Plaines, IL Class of 2020
Lane Tech College Prep <i>High School. Go Lane Go!</i>	Chicago, IL Class of 2013

TECHNICAL SKILLS

Coding: Java, Python, TypeScript, Javascript, React.js, Node.JS, SQL, Solidity, HTML/CSS, Maple
Enterprise: Microsoft Office Suite, Microsoft Dynamics, Microsoft PowerBI, LibreOffice Suite, ERP/CRM Systems, Salesforce, Zendesk, Jira
Miscellaneous: RHEL/Fedora Linux, Windows, macOS, Teamviewer, VirtualBox, QEMU, VeraCrypt, WireShark

EXPERIENCE

I.T. Solutions Consultant <i>Leek Tech Solutions</i>	2023 – Present Chicago, IL
<ul style="list-style-type: none">Spearheading client-focused IT solutions including Linux server configuration and administration, network setup and configuration, system backups and restoration, and computer hardware installation and repair, driving enhanced system efficiency and reliability.Chi Hack Night Climate Change Initiative: Played a key role, contributing to a pivotal data analysis platform that monitors air quality and aids in climate change mitigation efforts.	
Administrative Assistant (Seasonal) <i>Chicago Apartment Place</i>	2023 – 2023 Chicago, IL
<ul style="list-style-type: none">Managed and resolved technical and maintenance requests for over 60 properties, ensuring high tenant satisfaction through effective communication and problem-solving.Managed and directed a maintenance crew of 10+ to make repairs, paint, do carpentry, and other related jobs.Developed advanced MS Excel models for data management, laying the groundwork for future integration with Power Apps, demonstrating proficiency in centralizing digital information.Provided tech support and solutions for office technology and network.	
I.T. Systems Analysis and Development Intern (Internship) <i>OccuNomix</i>	2021 – 2022 Port Jefferson Station, NY
<ul style="list-style-type: none">Worked fully remote to help transition company ERP to Microsoft cloud services, demonstrating proficiency in complex technical environments and remote troubleshooting.Leveraged Python and Microsoft PowerBI to develop data visualization tools to create dynamic data visualization tools for performance analysis.Provided end-to-end digital tech support and training across multiple departments, enhancing team proficiency with tools like Microsoft Power Apps and Power BI, enhancing and facilitating digital literacy and teamwork.Achievement: Authored 100+ page training manual for Microsoft Dynamics for use across several departments.Achievement: Remotely set up and troubleshooted MS OneDrive on 60+ employee computers individually and backed up their important business files.	
Host/Server <i>Big Jones</i>	2018 – 2021 Chicago, IL
Sales Consultant <i>Best Buy</i>	2016 – 2017 Skokie, IL
Front of House <i>Coast Sushi Bar</i>	2015 – 2016 Chicago, IL
Operations Assistant <i>Kedzie Dental Clinic</i>	2014 – 2015 Chicago, IL